

THE VIGIL MECHANISM OF JMRC

JMRC is a law-abiding, wholly-owned Company of the State Government, being duly audited by the statutory auditors appointed by C&AG, internal auditors, secretarial auditors and also covered under the ambit of supplementary audit of the C&AG.

JMRC is an employee oriented organization which has taken various steps to promote the welfare of its employees, laid emphasis on adequate training of its staff, conducted interactions/ feedback sessions with the employees from time to time.

Further, additional measures have been undertaken by the Management, i.e., the contact details of all senior officers and nodal officer of JMRC have been made available on the official website of Jaipur Metro, the Management is responding to various issues raised by public through their suggestions/complaints manually at all Metro Stations and through the link provided on the website, RTI and Sampark Portal of GoR. Still, to comply with the provisions of the Companies Act, 2013, the Company has established a proper vigil mechanism system for directors and employees for reporting genuine concerns in the most appropriate manner.

This mechanism provides for adequate safeguards against victimisation of persons who use such mechanism and makes provision for direct access to the chairperson of the Audit Committee in appropriate or exceptional cases.

All the members of the Board and employees of the Company are eligible to report genuine concerns and/or make a complaint under this Vigil Mechanism and adequate safeguards shall be provided by the Audit Committee and Management of the Company against victimization of

persons who use such mechanism (herein after referred to as complainant) by way of following means:

- a. At the request of the complainant, his/her identity shall not be revealed till necessary in the interest of the matter in question.
- b. The complainant shall not be subjected to victimization due to the fact that he/she had reported a matter or filed a complaint under this Mechanism.
- c. Protection under this Vigil Mechanism would not mean protection against disciplinary action arising out of any false, motivated or vexatious complaint.
- d. Any other employee assisting in the investigation or furnishing evidence with regard to a matter shall also be protected against victimization.

The Contact details of the Chairman of the Audit Committee of the Company, be made available on the official website of the Company, so that the concerned person has access for reporting of genuine concerns and/or making complaint under this Vigil Mechanism. The Audit Committee of the Company shall also oversee the Vigil Mechanism of the Company.

Further, this Vigil Mechanism and JMRC Conduct, Discipline & Appeal Rules, 2017 (JMRC CDA Rules, 2017) be disclosed on the official website of Jaipur Metro.